

## 1. Free Wi-Fi



We know how important it is for you to stay connected. So go wireless without limits and for free, both in the bedrooms and in the rest of the hotel.

## 2. Conditions created just for you



Establishment and direct access to special rates for your company, tailored to your needs.

## 3. Guaranteed Minimum Price

If exceptionally our retail rate is cheaper than the negotiated rate, we will offer you our best available rate.

## 4. Corporate Phone



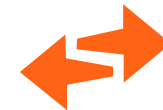
We put a telephone number specially created for you and attended by operators specialized in dealing with corporate clients.

## 5. Personalized Attention



We guarantee personalized assistance 24/7. We offer you access to an agent for any queries or information you may need.

## 6. Commitment to prompt response



We commit to answer any request within eight hours no matter what time or what day it is.

## 7. Priority on the waiting list



If the hotel is full at the time of the required date you will have priority on our waiting list.

## 8. Room Mate Team

The team of our hotels is always available for you and ready to help with any need or information you may require. Because if there's something we are proud of that is our team.

## 9. Welcoming Attention



We want to thank you for your trust. Therefore, you will receive a personal welcome on your arrival.

## 10. Early Check-In



We offer the possibility of entry into the room from early morning without extra charge.\*

\*Subject to availability

## 11. Late Check-Out



We offer the possibility of checking out until 2 P.M. for our corporate clients at no additional cost.\*

\*Subject to availability

## 12. Upgrade



We offer the possibility of an Upgrade to a superior room free of charge.\*

\*Subject to availability and conditions.

### 13. Free Printing



Print your documents at the front-desk.\*

You also have the option to print your boarding pass.

\*Subject to special conditions.

### 14. Business Breakfast

- Organize a working breakfast in one of our superior rooms and available spaces with special rates.

- We are committed to maintaining the breakfast rate for those external clients that you will meet with.

### 15. Early Business Café



If you Check-Out before the breakfast starts, we offer you a free coffee.

### 16. Cloak-room



Flights departing late, stays between flight connections... Don't worry about your luggage. We offer you luggage storage service with no limit so you don't have to worry about it.

### 17. Mini bar Discount



Benefit from 10% discounts on your mini bar refreshments.

### 18. Parking Discount\*



If you bring your car there's no need to worry. We offer 10% discount on parking service.

\*Available in some hotels

## 22. Discounts for Employees



We offer the employees of your company a special discount on our best available rate so they can enjoy Room Mate Hotels in their private trips.

## 20. Meeting Rooms

We offer you our rooms provided with audiovisual equipment for the organization of your meetings, presentations or trainings. Benefit from a special discount for being a corporate client.

## 21. Events



Events at Room Mate Hotels are a successful bet. Benefit from a special discount for being a corporate client.